

License Plate Agency Special Report  
**Joint Transportation Oversight Committee**  
**January 19, 2010**

Contact Information

North Carolina Association of Motor Vehicle Registration Contractors  
(NCAMVRC)  
*(Often referred to as LPAs or Tag Agents)*

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# North Carolina License Plate Agencies

Proudly providing  
essential services to our  
communities and our  
state.

# **HB 1779**

## **Timeline**

May 2005

Patti Smithson and Annalee Griffin were contacted by Paul Meyer with the NC Association of County Commissioners

May 17, 2005

Patti Smithson and Annalee Griffin met with the following people.

- Paul Meyer
- Pete Rodda, Forsythe County Tax Administrator
- Kirk Boone and Dave Duty, NCDOR Property Tax Division

- Both Associations and the NCDOR asked for our support for HB1779
- We were presented with a bill which showed that tag agents would be **compensated at the rate of a full transaction for the collection of property tax.**
- We took their proposal to our board for their approval.

**July 25, 2005**

***We were blindsided with  
a PCS that stated that  
we would be  
compensated at a rate  
of no more than one  
third of a transaction  
fee!***

Patti Smithson spoke by telephone with bill sponsor, Rep. Dale Folwell.

We agreed that the language could be changed to say, "***no less than one-third of a transaction fee.***"

We had an understanding that at a later time the bill would be changed to adequately compensate tag agents for services performed.



# JTOC Meeting

## July 25, 2005

The DMV Bill Review stated:

*"We believe the proposed increase in the fees for tag agents is not sufficient given the additional workload and responsibility being proposed."*

# **Why \$.48 Is Not Enough**

- ***Increase in staff and overhead.***
- ***Additional training mandated by DMV.***
- ***Tag agencies currently field thousands of telephone calls daily. This will increase exponentially.***
- ***Increase in time spent with customers explaining why last year's \$28.00 renewal is now \$179.21.***
- ***Decrease in the percentage of transactions actually completed.***

# Summary

- We were offered a full transaction.
- The bill was originally written to pay us a full transaction.
- We agreed to accept a full transaction.
- DMV feels that one-third of a transaction is not sufficient.
- Our position has remained firm.
- We believe we should be represented during negotiations of the MOU.